REGISTERED COMPANY NUMBER: 153568 (Scotland)
REGISTERED CHARITY NUMBER: SCO12867

REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 APRIL 2016
FOR
CANCER SUPPORT SCOTLAND (TAK TENT)

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### REPORT OF THE TRUSTEES For The Year Ended 30 April 2016

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 30 April 2016. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard for Smaller Entities (the FRSSE) (effective 1 January 2015).

### **OBJECTIVES AND ACTIVITIES**

### **Objectives and aims**

Working with the staff, clients, key stakeholders and the Board through a series of discussions, 3 Strategic Aims have been developed:

- 1. Increase practical and emotional support available for those living with cancer and reduce our waiting time to under 4 weeks.
- 2. Increase Cancer Support Scotland's ability and opportunity to influence legislation and policy to improve the lives of people affected by cancer.
- 3. Increase Cancer Support Scotland's sustainability, so that the charity has a 3 month reserve (circa £120,000) and covers its core costs month on month (circa £40,000).

### With the objective of

- Objective I Improving access to and uptake of our services and providing specialist support within communities throughout the Central Belt
- Objective 2 Providing information and support to people affected by cancer
- Objective 3 Diversifying our income streams and ensuring fundraising ratios are better than sector averages
- Objective 4 Improving our internal and external communications

### REPORT OF THE TRUSTEES For The Year Ended 30 April 2016

#### STRATEGIC REPORT

#### Achievement and performance

Charitable activities

It has been a challenging year in funding terms. There has been a 25% decrease in donations yet demand for our services has increased by 40% over the same period and as a result our costs have increased. Once again we witnessed a wave of people wanting to access our free services due to word of mouth referrals, better marketing and additional referral routes.

During this financial period we have delivered over 5000 appointments and have helped more than 1300 patients, family members and carers. Figures we are proud of.

In response to the above challenges (and opportunities), the Trustee Board and the management team have worked closely on reviewing the charity's strategic plan and have started to implement this new plan in the summer of 2016. It is incumbent upon the Trustee Board to ensure that the charity is best placed to face these challenges and the Trustees believe the new plan will help position the charity to deliver outstanding service in the coming years on a sound financial basis.

Currently, we have waiting lists for all our services and waiting times during this period have ranged, uncomfortably, from two to eight weeks. Despite financial challenges, we have taken bold steps to reduce waiting times by extending our outreach locations at Campbeltown library, Rothesay library, Drumchapel library, Partick library, Mitchell library, Castlemilk library, Elderpark library, Royston library and Dennistoun library.

By providing our services in these areas we are supporting local people who otherwise would not access them. Development of our service portfolio has continued with the introduction of a lymphedema reflexology service, facial reflexology, a four day stress management course and a nail care service.

We believe working in partnership with other organisations is vital and during this period we have extended our links with Macmillan Cancer Support and have signed a partnership agreement with them to expand our outreach locations into West Lothian and Edinburgh commencing August 2016. There are continuing agreements in place with Breast Cancer Care, the NHS and Prostate Cancer UK and during this period we added Pancreatic Scotland to our partners. The intention is to continue to expand our partnership working in order to take our service to more people.

The number of Support Groups has reduced to four, but the number of people attending them has grown by 10% and we now have a new Pancreatic Support Group that meets once a month in the centre. The Support Groups have an essential role and we will continue to provide assistance, training and guidance to them.

### REPORT OF THE TRUSTEES For The Year Ended 30 April 2016

#### STRATEGIC REPORT

### Achievement and performance

Fundraising activities

Fundraising has been a challenge, but we are continuing to build on the foundations successfully laid down over the last few years. We can do more and this relies on raising more funding from a wider spread of people.

During this period the Trustee Board has invested in our fundraising and marketing team along with sustained PR to continue to raise the profile of the charity. This profile raising has seen the charity appear regularly on TV, radio and featured weekly in daily and local newspapers. It is now critical we develop our online presence and develop our social media activities as that is where we can start to find new supporters and fresh fundraising opportunities.

Income from Trusts and Foundations remains sustainable and we are delighted these bodies continue to see the value of our work. Once again annual events such as Battle of the Bands, the Moscow to Houston cycle ride, Summer Solstice, Heel Appeal and Zipwire performed above expectations and we are very grateful to everyone who helped organise and participate in them.

We also hosted several well-attended events within the centre including a Christmas Fair, race night, afternoon tea, music events, networking events and special interest talks. Several new events were added to the fundraising portfolio including 'Later with...' and a Ladies Night. These will be repeated and can be built on over the coming year.

Income was lower than expected in individual giving, school outreach and participation in events like the Women's 10k, Great Scottish Run, Edinburgh Marathon and other sporting challenges. Our plan is to turn this trend around and we will devise a strategy to deliver more income from these areas.

We are exceptionally grateful to all donors who gave us their backing during this financial period. We very much hope that these donors will see the value of their donations and consider repeating their generosity. Only with the continued backing of our supporters and donors can we deliver our Strategic Three Year Plan. The Board is committed to investing in further expansion of the service team and will again invest in our fundraising and marketing team to help secure the funds needed for our expansion plans.

Volunteering plays a vital role within the organisation as qualified, trained and dedicated volunteers provide 46% of our services. Eight interns went through our programme of whom three have gone on to find full-time employment within six months of completing it. Volunteers gave 13,510 hours freely, up from 10,442 in 2014/15, marking a rise of almost 13%. Volunteering is vital as the organisation grows and we support our volunteers by holding training and thank you events. We would like to express our sincere thanks to all volunteers who have supported us during this period.

We receive no government funding, nor lottery cash to fund our services so every pound we raise relies on the generosity of the public.

Extending our services to these locations offers an exciting chance to find new supporters and additional revenue-raising opportunities.

The Trustees are immensely appreciative of all the support so willingly given to Cancer Support Scotland. We are deeply indebted to the dedication and hard work of all our staff and to the precious hours donated by our army of volunteers who work throughout the organisation both raising money and delivering services.

### REPORT OF THE TRUSTEES For The Year Ended 30 April 2016

#### STRATEGIC REPORT

#### Financial review

Financial position

Our accounts show a deficit of £51,450 which will influence new service provision for 2016/17 but, as noted earlier, we are confidently going ahead with the planned outreach centres in West Lothian and Edinburgh funded through our partnership with Macmillan. Despite a challenging year, subsequent to the year end, the charity secured a Bank of Scotland Funding grant to help deliver services in the East of Scotland. This was a boost for the whole organisation and confirmation of the team's ability to deliver great service.

During the year the trustees were aware there was a drop in the amount of expected income and made the decision to continue with the level of service provision by using the organisations reserves. We are in a situation that if our income levels do not increase, our general reserves would not be in a position to absorb another deficit similar to that of 2015/16.

In addition to the strategic plan review mentioned earlier, the trustees are working closely with the management team to seek additional source of funding for 2016/17 to meet the costs of the service. A review of the Fundraising Plan has been conducted and new sources of income have been identified that includes additional events, large grant funders, legacy development and corporate growth.

New financial monitoring and reporting systems have been put in place which allow the Board to track key indicators on a monthly basis and ensure the ongoing viability of the charity.

#### Reserves policy

The trustees establish the level of reserves that the charity ought to have. Reserves are needed to bridge the funding gaps between spending and receiving resources. The trustees therefore consider the ideal level of operational reserves would be three months operating costs which is the level the charity is working towards. This policy will be kept under financial review.

### STRUCTURE, GOVERNANCE AND MANAGEMENT

### Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

The company is limited by guarantee and governed by its Memorandum and Articles of Association. The liability of members is limited to £1 each. The company is accepted as a charitable body by the Inland Revenue. The Board of Directors set the policies of the company and the day to day running of the company is controlled by the management executives.

### Recruitment and appointment of new trustees

The charity has a policy in place whereby the constitution of the board of trustees is reviewed on an annual basis. The trustees undertake an informal skills audit with a view to appointing new members.

### REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number 153568 (Scotland)

### Registered Charity number

SCO12867

#### Registered office

Calman Cancer Support Centre 75 Shelley Road Glasgow G12 0ZE

### REPORT OF THE TRUSTEES For The Year Ended 30 April 2016

### REFERENCE AND ADMINISTRATIVE DETAILS

**Trustees** 

K McGugan

- resigned 21.9.15

D Semple

- resigned 21.9.15

W S Ferguson S N Macdonald

C R Mackie

D Millar

P W Thomson

L A Jack

G Sutherland

A Mackay

- appointed 21.9.15

### **Company Secretary**

C Graham

### Independent examiner

Margaret Logan Chartered Accountant Cook & Co Limited Suite 525 Baltic Chambers 50 Wellington Street

Glasgow G2 6HJ

Report of the trustees, incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 8 August 2016 and signed on the board's behalf by:

C R Mackie - Trustee

## INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF CANCER SUPPORT SCOTLAND (TAK TENT)

I report on the accounts for the year ended 30 April 2016 set out on pages seven to fifteen.

### Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006. The charity's trustees consider that the audit requirement of Regulation 10(1)(a) to (c) of the Accounts Regulations does not apply. It is my responsibility to examine the accounts as required under Section 44(1)(c) of the Act and to state whether particular matters have come to my attention.

#### Basis of the independent examiner's report

My examination was carried out in accordance with Regulation 11 of the Charities Accounts (Scotland) Regulations 2006. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

#### Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that, in any material respect, the requirements
  - to keep accounting records in accordance with Section 44(1)(a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulations; and
  - to prepare accounts which accord with the accounting records and to comply with Regulation 8 of the 2006 Accounts Regulations

have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Margaret Logan Chartered Accountant Cook & Co Limited Suite 525 Baltic Chambers 50 Wellington Street Glasgow G2 6HJ

Margarev the

8 August 2016

## STATEMENT OF FINANCIAL ACTIVITIES For The Year Ended 30 April 2016

	-				
	U Notes	nrestricted fund £	Restricted funds £	30.4.16 Total funds £	30.4.15 Total funds £
INCOME AND ENDOWMENTS FROM Donations and legacies		357,584	66,362	423,946	365,903
Other trading activities Investment income	2 3	3,853 465		3,853 465	4,054 935
Total		361,902	66,362	428,264	370,892
EXPENDITURE ON Raising funds Charitable activities	4	146,052	34,712	180,764	89,025
Services provided		257,613	2,664	260,277	249,618
Other		32,167	6,506	38,673	20,388
Total		435,832	43,882	479,714	359,031
NET INCOME/(EXPENDITURE)		(73,930)	22,480	(51,450)	11,861
RECONCILIATION OF FUNDS					
Total funds brought forward		128,198	305,802	434,000	422,139
TOTAL FUNDS CARRIED FORWARD		54,268	328,282	382,550	434,000

### BALANCE SHEET At 30 April 2016

	Uı	nrestricted	Restricted	30.4.16 Total	30.4.15 Total
	Notes	fund £	funds £	funds £	funds £
FIXED ASSETS	140003	•	-	-	
Tangible assets	9	12,996	299,296	312,292	321,177
CURRENT ASSETS					
Debtors	10	33,360	-	33,360	49,047
Cash at bank and in hand		82,829	28,986	111,815	155,123
		116,189	28,986	145,175	204,170
CREDITORS					
Amounts falling due within one year	U	(39,917)	-	(39,917)	(44,347)
NET CURRENT ASSETS		76,272	28,986	105,258	159,823
TOTAL ASSETS LESS CURRENT LIABILITIES		89,268	328,282	417,550	481,000
CREDITORS Amounts falling due after more than one year	12	(35,000)	-	(35,000)	(47,000)
NET ASSETS		54,268	328,282	382,550	434,000
FUNDS	13				
Unrestricted funds	38.000			54,268	128,198
Restricted funds				328,282	305,802
TOTAL FUNDS				382,550	434,000

### BALANCE SHEET - CONTINUED At 30 April 2016

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 30 April 2016.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 30 April 2016 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective January 2015).

The financial statements were approved by the Board of Trustees on 8 August 2016 and were signed on its behalf by:

C R Mackie -Trustee

### Notes to the Financial Statements For The Year Ended 30 April 2016

### 1. ACCOUNTING POLICIES

### Basis of preparing the financial statements

The financial statements of the charitable company have been prepared in accordance with the Charities SORP (FRSSE) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard for Smaller Entities (the FRSSE) (effective 1 January 2015)', the Financial Reporting Standard for Smaller Entities (effective January 2015) and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

#### Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

#### Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

#### Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off the cost less estimated residual value of each asset over its estimated useful life.

Freehold property - 2% on cost

Plant and machinery - 15% on reducing balance
Fixtures and fittings - 15% on reducing balance
Motor vehicles - 25 % on reducing balance
Computer equipment - 15% on reducing balance

#### Taxation

The charity is exempt from corporation tax on its charitable activities.

### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

### 2. OTHER TRADING ACTIVITIES

	Social lotteries	30.4.16 £ 3,853	30.4.15 £ 4,054
3.	INVESTMENT INCOME		
		30.4.16 £	30.4.15 £
	Deposit Account Interest	465	935

### NOTES TO THE FINANCIAL STATEMENTS - CONTINUED For The Year Ended 30 April 2016

4.	RAISING FUNDS		
	Other trading activities		
		30.4.16 £	30.4.15 £
	Conjugate His	736	532
	Equipment Hire Depreciation	2,379	567
	Direct costs	9,926	8,430
	Wages	96,434	46,919
	Post, printing and stationery	778	863
	Telephone and IT expenses	829	781
	Advertising and subscriptions	3,918	574
	Sundry Expenses	2,294	1,080
	Consultancy fees	4,216	4,621
	Premises expenses	7,184	4,471
	Repairs and maintenance	3,320	843
	Travel and motor expenses	306	341
	Support costs	48,444	19,003
		180,764	89,025
5.	NET INCOME/(EXPENDITURE)		
	Net resources are stated after charging/(crediting):	30.4.16 £	30.4.15 £
	Independent examiner's fee	840	763
	Depreciation - owned assets, as per note 9	8,885	9,338
6.	TRUSTEES' REMUNERATION AND BENEFITS  There were no trustees' remuneration or other benefits for the year ended 30 Ap 30 April 2015.	ril 2016 nor for	the year ended
	Trustees' expenses		

There were no trustees' expenses paid for the year ended 30 April 2016 nor for the year ended 30 April 2015.

#### 7. STAFF COSTS

	30.4.16 £	30.4.15 £
Wages and salaries	274,953	209,579
The average monthly number of employees during the year was as follows:	20.416	20.415
Staff	30.4.16 16	30.4.15

## NOTES TO THE FINANCIAL STATEMENTS - CONTINUED For The Year Ended 30 April 2016

### 8. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM Donations and legacies	298,254	67,649	365,903
Other trading activities Investment income	4,054 935	-	4,054 935
Total	303,243	67,649	370,892
EXPENDITURE ON Raising funds Charitable activities	70,786	18,239	89,025
Services provided	181,968	67,650	249,618
Other	13,882	6,506	20,388
Total	266,636	92,395	359,031
NET INCOME/(EXPENDITURE)	36,607	(24,746)	11,861
RECONCILIATION OF FUNDS			
Total funds brought forward	91,591	330,548	422,139
TOTAL FUNDS CARRIED FORWARD	128,198	305,802	434,000

## NOTES TO THE FINANCIAL STATEMENTS - CONTINUED For The Year Ended 30 April 2016

9.	TANGIBLE FIXED ASSETS	Freehold	Plant and	Fixtures and
		property	machinery	fittings
	COST	£	£	£
	At 1 May 2015 and 30 April 2016	325,320	20,319	20,270
	DEPRECIATION			
	At 1 May 2015	19,518	18,990	8,007
	Charge for year	6,506	199	1,839
	At 30 April 2016	26,024	19,189	9,840
	NET BOOK VALUE			
	At 30 April 2016	299,296	1,130	10,424
	At 30 April 2015	305,802	1,329	12,263
		Motor	Computer	
		vehicles £	equipment £	Total £
	COST	-	_	-
	At 1 May 2015 and 30 April 2016	4,019	3,148	373,07
	DEPRECIATION			
	At I May 2015	3,279	2,105	51,89
	Charge for year	185	156	8,88
	At 30 April 2016	3,464	2,261	60,78
	NET BOOK VALUE			
	At 30 April 2016	555	887 	312,29
	At 30 April 2015	740		321,17
10.	DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR			
			30.4.16	30.4.1
			£	£
	Other debtors		33,360	49,04

## NOTES TO THE FINANCIAL STATEMENTS - CONTINUED For The Year Ended 30 April 2016

11.	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE	YEAR		
	Loans Social security and other taxes		30.4.16 £ 12,000 4,197	30.4.15 £ 12,000 2,915
	Other creditors		23,720 39,917	29,432 44,347
12.	CREDITORS: AMOUNTS FALLING DUE AFTER MORE	THAN ONE YE	EAR	
			30.4.16	30.4.15
	Loans		<u>\$</u> 35,000	£ 47,000
13.	MOVEMENT IN FUNDS			
		At 1.5.15	Net movement in funds £	At 30.4.16 £
	Unrestricted funds General fund	128,198	(73,930)	54,268
	Restricted funds Service Provision Fund Chapel Asset Fund	305,802	28,986 (6,506)	28,986 299,296
		305,802	22,480	328,282
	TOTAL FUNDS	434,000	(51,450)	382,550
	Net movement in funds, included in the above are as follows:			
		Incoming resources £	Resources expended £	Movement in funds £
	Unrestricted funds General fund	361,902	(435,832)	(73,930)
	Restricted funds	(( 3(3	(27.274)	30.007
	Service Provision Fund Chapel Asset Fund	66,362	(37,376) (6,506)	28,986 (6,506)
		66,362	(43,882)	22,480
	TOTAL FUNDS	428,264	(479,714)	(51,450)

The Chapel Fund represents funds received to enable us to open and run the Calman Cancer Support Centre. The Service Provision Fund represents funds received for specific projects.

## NOTES TO THE FINANCIAL STATEMENTS - CONTINUED For The Year Ended 30 April 2016

### 14. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 30 April 2016.

## DETAILED STATEMENT OF FINANCIAL ACTIVITIES For The Year Ended 30 April 2016

	30.4.16 £	30.4.15 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Sale of Goods	9,387	3,929
Donations	406,538	344,466
Gift aid	6,283	6,152
Other Income	1,738	11,356
	423,946	365,903
Other trading activities		
Social lotteries	3,853	4,054
Investment income	148	045
Deposit Account Interest	<u>465</u>	935
Total incoming resources	428,264	370,892
EXPENDITURE		
Other trading activities	=2.6	
Equipment Hire	736	532
Depreciation	2,379 9,926	567 8,430
Direct costs	9,520 96,434	46,919
Wages Post, printing and stationery	778	863
Telephone and IT expenses	829	781
Advertising and subscriptions	3,918	574
Sundry Expenses	2,294	1,080
Consultancy fees	4,216	4,621
Premises expenses	7,184	4,471
Repairs and maintenance	3,320	843
Travel and motor expenses	306	341
	132,320	70,022
Other		
Sundry expenses	1,147	675
Consultancy Fees	2,108	2,888
Equipment Hire	367	333
Depreciation	6,506	6,789 527
Repairs and maintenance	1,660 154	212
Travel and motor expenses Telephone and IT expenses	414	489
Advertising and subscriptions	1,959	359
Premises expenses	3,591	2,795
Post printing & stationery	390	540
Wages	20,377	4,781
	38,673	20,388

**Support costs** 

This page does not form part of the statutory financial statements

### DETAILED STATEMENT OF FINANCIAL ACTIVITIES For The Year Ended 30 April 2016

	30.4.16	30.4.15
	£	£
Management	-	
Direct Expenses	64,260	42,747
Wages	172,701	157,879
Advertising and subscriptions	10,399	2,654
Premises expenses	19,071	20,679
Repairs and maintenance	12,463	3,900
Travel and motor expenses	1,274	1,571
Post printing and stationery	4,760	3,996
Telephone and IT expenses	2,901	3,620
Sundry Expenses	2,720	4,996
Consultancy fees	14,756	21,371
Equipment Hire	2,575	2,462
Depreciation	1	1,983
	307,881	267,858
Governance costs	557,551	207,000
Independent Examiner's Fee	840	763
Fotal resources expended	479,714	359,031
	,	,
Net (expenditure)/income	(51,450)	11,861